

RECOMMENDED COLLISION REPAIR SHOPS IN METROPOLITAN PHOENIX AREA

Note-This list is based our roughly 70 years of combined experience of both owning a collision repair facility and doing Post Repair Inspections of work performed by other shops, as well as our personally knowing the shop owners and their commitments to providing quality repairs and great customer service.

The list is broken down by geographic area's although most shops in the general Phoenix area will usually arrange for towing of damaged vehicles from anywhere in the greater Phoenix area. The shops will also help arrange for rental cars (Enterprise or Hertz) and help set up direct billings with insurers. We would welcome your feedback, both positive and negative about the repair experience of the vehicle owners. We will make additions and deletions to this list based on feedback provided by the users. There are no fees involved and no commissions paid to us by the shops on this list. We simply want people to have a great repair experience. It is our opinion the consumer is better served by a locally owned and family operated independent collision repair center. These shops are generally committed to delivering a safe and quality product.

MESA

- **Orlando Auto Body**
1007 S. Center Street, Mesa, Arizona, 85210
Phone: 480-844-4858 Website: www.orlandoautobody.com
Owner is Shane Orlando and his e-mail is shane@orlandoautobody.com. The shop founded by Shane in 1990 is one of the best in the Valley. It enjoys an A+ Rating by the BBB.
- **Coach Works Auto Body**
30 E. Vine Avenue, Mesa, Arizona, 85210
Phone: 480-890-2500 Website: www.coachworksautobody.com
Owners are Matt and Marina Radman. Her Email is marina.coachworks@gmail.com. This is a family operated shop in business for over 30 years. Matt is an ASA Master Certified Collision Tech.

EAST MESA

- **Impact Auto Body**

5035 E. McKellips Road, Mesa, Arizona, 85215

Phone: 480-835-5035 Website: www.impactautobody.com

Owner is Bob Schubert, and his email is bschubert@impactautobody.com.

Business was founded in 1981 with a heavy focus on the consumer and a reputation for quality and good service. A+ Rating by the BBB.

TEMPE (Near McClintock and University)

- **New Image Paint and Body Shop**

1878 E. University Drive, Tempe, Arizona, 85281

Phone: 480-921-3368 Website: www.newimagepaintandbody.com

Business was founded in 1985. Owner is Chris Bozer, his email is

cbozer@newimageauto.com and the manager is Matt Howard. This shop is

known for quality repairs and standing up for the consumer. It is the shop Bob Isham, co-owner of Collision Safety Consultants of Arizona owned and operated from 1988 to 2013. The shop has an A+ Rating with the BBB. They hold a number of factory certifications including Tesla.

- **Southwest Collision Center**

622 S. Hacienda Drive, Tempe, Arizona, 85281

Phone number: 480-968-5915 Website: www.southwestcollision.com

Owner is George Galowicz and his Email is george@southwestcollision.com.

Business was founded in 1992. The shop has an A+ Rating with the BBB.

SOUTH TEMPE (near Elliot and I-10, north of the entrance to the Tempe Autoplex)

- **T & S Bodyworks**

7135 S. Harl Avenue, Tempe, Arizona, 85283.

Phone: 480-491-9100 Website: www.tsbodyworks.com

Owners are brothers, Terry and Stuart Neal. Business was founded in 1992. The shop has an A+ Rating with the BBB.

- **Legends Collision Center**

7015 S. Harl Avenue, Tempe, Arizona, 85283

Telephone: 480-964-3100 Website: www.legendscollisioncenter.com

Owner is Jon Conner. The business was founded in 2012 they have an A rating with the BBB. *Generally a business is not eligible for an A+ rating until it has been in business for 5 yrs.*

GILBERT (NE of McQueen and Guadalupe)

- **Body Pro's Collision**

1508 Scott Avenue, Gilbert, Arizona, 85233

Telephone: 480-545-1816 Website: www.bodyproscollision.com

Owner is Tony St. John. His email is stjohn00@gmail.com . The business was founded in 2002. The shop has an A+ Rating with the BBB.

NORTH SCOTTSDALE

- **Raintree Auto Body**

8120 E. Raintree Drive, Scottsdale, Arizona, 85260

Phone: 480-951-3441 Website: www.raintreeautobody.com

Owners are Andy, Paul and Tom Val. The business was founded in 1972 as Campus Body Salon (later sold) and acquired Raintree Auto Body. They have factory certifications in Mercedes and Tesla plus a number of domestic and foreign makes. They have an A+ Rating with the BBB.

SOUTH SCOTTSDALE

- **Scottsdale Premier Collision**

732 N. Scottsdale Road, Tempe, Arizona, 85281

Telephone: 480-371-3700 Website: www.scottsdalepremiercollision.com

Owners is Chris Kmett, his email is ckmett@scottsdalepremier.com .

Shop does all makes and models and specializes in luxury and exotic vehicles.

PHOENIX (Near Indian School and 22nd Drive)

- **Tanner Collision**

4124 N. 22nd Drive, Phoenix, Arizona, 85015

Telephone: 602-279-5533 Website: www.tanner-collision.com

Owners are Mike and Lisa Tanner. Mike's email is mike@tanner-collision.com.

The shop was founded in 1999 although the history of the Tanner name in auto dealerships and collision repair goes back to the 1940's. They have an A+ Rating with the BBB.

PHOENIX (7th Avenue, just South of W. Camelback)

- **Scotts Coachworks**

4620 N. 7th Avenue, Phoenix, Arizona, 85013

Telephone: 602-277-8254 Website: www.scottscoworks.com

Owner is Scott Stroinski. Shop was founded in 1981. The shop has an A+ Rating with the BBB.

- **Select Autobody**

545 W. Highland Avenue Phoenix, Arizona 85013

Telephone: 602-241-9111 Website: www.selectautobodyaz.com

Owner is Bud Stock, his email is selectautobody@aol.com. Shop was founded in 1990 and specializes in all makes and models plus they are VW Certified.

COMING SOON-WILL BE A LIST OF RECOMMENDED MECHANICAL AND SPECIALITY SHOPS FOR UPHOLSTERY, TIRES AND MUFFLERS.

Today's modern vehicle is built to closer tolerances with more exotic metals, numerous airbags and with a huge emphasis on being safe and strong. All these new changes require updated equipment, continuous training, skilled techs, and management that are ready and willing to invest in their business. We also feel both the proper attitude and fantastic ethics are essential to all great repairs. Placing the vehicle owner's needs and their safety above the insurer's goal of lowest price and quickest repair is a critical to getting a great repair.

Another general rule is to disregard any insurer that tells a client "we recommend XYZ shop" or when they say "I don't see the shop you want to use on our approved list". If the insurer likes the shop it is usually a red flag, although in the interest of fair play a lot of insurers will not always bad mouth a consumer orientated shop out of fear of legal action from that shop. We have witnessed many insurers re-inspect really bad and dangerous repairs done by their "approved shops", never removing them from the "approved list" and continuing to refer them work, knowing that "cheap" is more important than consumer satisfaction or moral ethics. Insurers are often forced to declare these "train wreck" repairs a "total loss", pay the customer and generally secure reimbursement from the shop that performed the bad work. Beware the shop that offer to "buy the vehicle back" and fails to file for a "salvage title" because they will probably just sell it to a poor unsuspecting soul and fail to tell them about the poor repair to minimize their loss. Sadly insurers continue to do business with the hacks and cheaters yet try every day to punish the repair shops that expose the wrong doings. Lucrative appraiser and management bonus plans quite often cause any trace of morals and ethics to vanish.

The safety of the repair should always be the prime consideration but getting a vehicle back that has been repaired correctly also creates fewer headaches for the consumer. A great repair also helps the vehicle retain its value. A badly repaired vehicle can cause a huge hit in its value and quite often creates a very unhappy customer.

We welcome any feedback or suggestions for others that could be added to this list. One of our corporate missions is to both help consumer's secure safe and quality repairs and assist them in recovering a fair settlement of their vehicle damage. We want to help take vehicles that were not safely repaired off the road and assist the consumer in this process. When insurance companies attempt to bad mouth us it means we are doing a good job. **Your safety and helping you collect what is owed to you is our main focus!**

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